



WARRANTY REQUIREMENTS & INSPECTION PROCEDURES

For all manufacturer warranties, an inspection by the Technical Sales Representative (TSR) is **REQUIRED**.
 For all Limited System Warranties, a 3rd Party Final Inspection is required - additional \$500 for this service.

LIMITED SYSTEM WARRANTIES: (LABOR & MATERIAL)

• 10-YEAR LIMITED SYSTEM ROOF WARRANTY	\$8.00 PER SQ	\$1,000 MIN
• 15-YEAR LIMITED SYSTEM ROOF WARRANTY	\$8.00 PER SQ	\$1,000 MIN
• 20-YEAR LIMITED SYSTEM ROOF WARRANTY	\$10.00 PER SQ	\$1,250 MIN
• 5-YEAR LIMITED SYSTEM DECK WARRANTY	\$5.00 PER SQ	\$500 MIN
REQUIREMENTS:		

1. Must be a Quest Construction Products (QCP) Certified Preferred or Platinum Preferred Contractor; licensed & insured by standards governing the specified work performed.
2. Must have Approved Applicator (designated by QCP) on the job site during installation & inspections.
3. Products must be installed according to assigned specification.
4. Must be inspected by QCP Technical Sales Representative:
 - 1st Inspection – Specification/Pre-Bid (prior to commencement of any work)
 - 2nd Inspection – Preparation/Primer Phase
 - 3rd Inspection – Completed Foundation & Fabric Application
 - 4th Inspection – FinishCoat Application
 - 5th Inspection – TrafficCoat Application (if applicable)
 - Final Inspection - 3rd Party Inspection is required (Inspection Fee Applies \$500)
5. Proof of purchase for products from an Authorized Quest Construction Products Distributor.
6. Digital pictures documenting scope of work in accordance with assigned specification (min, 12 pictures).

LIMITED PRODUCT WARRANTIES: (MATERIAL ONLY)

• 10-YEAR LIMITED PRODUCT ROOF WARRANTY - NO FEE	• 5-YEAR LIMITED PRODUCT DECK WARRANTY - NO FEE
• 10-YEAR LIMITED PRODUCT WALL WARRANTY - NO FEE	• 5-YEAR LIMITED PRODUCT WALL WARRANTY - NO FEE
REQUIREMENTS:	

1. Must be a Quest Construction Products (QCP) Qualified, Certified or Platinum Preferred Contractor: licensed & insured by standards governing the specified work performed.
2. Must have Approved Applicator (designated by QCP) on the job site during installation & inspections.
3. Products must be installed according to issued specification.
4. Must be inspected by QCP Technical Sales Representative:
 - 1st Inspection – Specification/Pre-Bid (prior to commencement of any work)
 - 2nd Inspection – Final Inspection
5. Proof of purchase for products from an Authorized Quest Construction Products Distributor.
6. Digital pictures documenting scope of work in accordance with assigned specification (min, 12 pictures).

INSPECTION PROCEDURES:

The Manufacturer's Technical Sales Representative (TSR) is available to make site visits as needed to inspect the application process at specific stages before the applicator may continue. Number of inspections will vary depending on job type, contractor experience and Technical Sales Representative. It shall be the responsibility of the contractor to notify the TSR in advance of these scheduled times to enable their attendance and coordinate safe access for TSR as per all current governing standards. The contractor shall be responsible for assuring a watertight and weather-tight building for the entire duration of the project. Next day inspections are not guaranteed; please schedule accordingly. Manufacturer warranties are issued after a project has been issued a specification, inspections are approved by manufacturer, warranty requirements are satisfied and project is completed.