

Preventative Maintenance for PremiumCoat® System

Quest Construction Products (QCP) recommends that all roofs & decks carrying a manufacturer warranty maintain a maintenance agreement between the Building Owner and the QCP Preferred Contractor listed on the issued warranty certificate. If you have any questions regarding warranties please refer to the warranty certificate and then contact our corporate office at 1-800-739-5566 or the Technical Sales Representative.

The following are recommendations for maintaining a Hydro-Stop PremiumCoat® System:

- The Hydro-Stop PremiumCoat® System may ONLY be cleaned using HydroClean™, a safe and biodegradable cleaning agent. HydroClean™ has specific functional ingredients for degreasing, removing soils and biological residues for improved reflectivity & preservation of PremiumCoat® System, when properly applied as per manufacturer instructions by the QCP Preferred Contractor.
- The building owner should have the roof/deck inspected by the QCP Preferred Contractor periodically to insure that the roof surface, drains, scuppers and gutters are free of debris. This includes vegetation, dirt, loose nails, screws and unused equipment. Make sure that the downspouts are draining properly by water testing them.
- Inspect roof surface for any punctures especially around HVAC units. If any punctures are found then contact QCP Preferred Contractor for immediate watertight repair.
- Protect the Hydro-Stop PremiumCoat® System from unauthorized access, monitor any and all activity by other service contractors in order to protect & preserve the Hydro-Stop PremiumCoat® System from damage. Mechanical contractors shall always stay on designated TrafficCoat walkways when available.
- If roof is damaged in any way, owner shall take immediate actions to maintain the roof in a watertight condition. The QCP Preferred Contractor is required to make necessary repairs. The building owner shall notify QCP within seven calendar days after the damage has occurred.
- Trim back any overhanging tree branches.
- Check all caulking and sealants on flashings and copings. Scrape and remove any caulking that is weather cracked and damaged. Clean the area thoroughly. Use a wire brush if necessary. Reapply Hydro-Stop ButterGrade Sealant.
- Check the mortar on chimneys and parapet walls, both in between the brick and on top. If it's damaged or deteriorated, have it tuck-pointed. Any mason can perform this work.
- Quest Construction Products may notify the building owner during the final year of the warranty so the roof can be inspected and preparations can be made for the re-coat process necessary for warranty renewal.

